

# THE LEARNING CENTRE FOR SENIOR LIVING

*The Learning Centre offers the education that frontline staff need to be in compliance with sector regulations, as well as optional education to enhance operational excellence and achieve industry best practices*

## Benefits of The Learning Centre for Senior Living:

- ✓ Concise, interactive tutorials with quizzes available 24/7, wherever there is an internet connection.
- ✓ Best Practices Training available through portals to Alzheimer Society, RHRA, PSHSA, TSSA, and more!
- ✓ Real time reporting for compliance auditing and regulatory inspections.
- ✓ Classroom training resources to conduct in-services that can be tracked online!
- ✓ Multi-role login to allow managers to see progress of their staff while seeing progress of their teams, community or organization.
- ✓ Access to the Online Operations Manual consisting of over 400 template policies, procedures and forms.
- ✓ Access to sector resources including regulatory affiliates pages.
- ✓ Online self-assessment tool containing 79 ORCA standards essential to the safe operation of your community and resident safety.
- ✓ Provincial and federal legislative tracker to stay abreast of regulation that may impact your retirement communities, staff or residents.
- ✓ Register and view past webinars that inform members of their responsibilities under provincial regulation and operational best practices.
- ✓ Access to 31 current tutorials on best practices and mandatory compliance.

## Best Practices:

- Dementia Inclusive Retirement Communities - 2 Modules
- Mental Health and Wellness in the Workplace for Staff

## Mandatory Compliance:

- Behaviour Management
- Care Services - 6 Tutorials
- Complaints Process
- Falls Prevention
- Fire Safety & Emergency Plan
- Infection Control
- Injury Prevention - MSDs; Lifts & Transfers; Slips, Trips & Falls
- Mental Health and Wellness - Residents
- Mental Stimulation
- OH&S Awareness Training for Workers & Supervisors - 2 Tutorials
- Prevention of Resident Abuse
- Privacy
- Promoting Accessibility in Employment Standards
- Promoting Accessibility in Customer Service & Design of Public Spaces
- Provision of a Meal
- Restraints & PASDs
- RHA: Bill of Rights & Whistleblowing
- Safe Food Handling
- Unregulated Care Providers
- Violence in the Workplace
- WHIMIS 2015: GHS
- Young and New Workers

Questions? Contact us at [training@orcaretirement.com](mailto:training@orcaretirement.com).