

Together  
*We Care*

APRIL 8-10, 2024

TORONTO  
CONGRESS CENTRE



 ORCA

# Digital Program 2024

JOINT & RETIREMENT-SPECIFIC SESSIONS

Registration, full program details & more:

<https://www.together-we-care.com/>

# Convention Highlights

Make your way to Toronto this year for the Together We Care Convention & Trade Show (TWC). This event is a collaborative forum that joins the retirement community and LTC sectors to help shape the future of seniors' care. It provides the unique opportunity to hear from inspirational keynotes, as well as leaders and change-makers from across the seniors' care continuum about novel ideas and case studies, new models of care, partnerships for success, and hot topics that both challenge and inform attendees.

## INSPIRATIONAL KEYNOTE SPEAKERS



### CHOIR! CHOIR! CHOIR!

Daveed & Nobu

Experts at making singing together fun, easy, and memorable for everyone.

[Learn More](#)



### JESSE LIPSCOMBE

Leadership Expert, Co-founder of #Makelt-Awkward & Not That Funny Inc.,  
Bestselling Author & Actor

[Learn More](#)

## TWC 2024 FEATURES

**Dynamic program** with over 40 concurrent sessions

**Industry experts and leaders** sharing national models and trends

**Trade show** with 200+ exhibitors

**Networking opportunities** with a 1:1 connection zone

**Fun-filled evenings** with a Leadership Dinner & Margaritaville Dinner Party



Registration, full program details & more: [together-we-care.com](https://together-we-care.com)

# Convention Program

**LEGEND:**  Joint Session  Retirement Specific Session

## MONDAY APRIL 8: PRE-CONVENTION

### ORCA Annual General Meeting

2:30-4:00 pm

The ORCA Annual General Meeting and Board of Directors Elections is an opportunity for ORCA members to gather to discuss the Association's efforts and activities on behalf of the membership, elect new leadership, and look toward the year ahead. ORCA members can learn more [here](#).

### Leadership Reception

6:00-7:00 pm

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### Leadership Dinner

7:00-9:00 pm

This elegant evening will be attended by more than 400 industry leaders including owners, operators, senior government officials, OLTCA and ORCA Board of Directors. You may purchase tickets with your convention registration or separately [here](#).

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Evening Social Events

Monday April 8:

**LEADERSHIP  
RECEPTION & DINNER**

Tuesday April 9:

**MARGARITAVILLE  
DINNER PARTY**

**BUY YOUR TICKETS NOW!**



Registration, full program details & more: [together-we-care.com](https://together-we-care.com)



## TUESDAY APRIL 9: CONVENTION DAY 1

### Opening Remarks

Cathy Hecimovich, CEO, ORCA; Donna Duncan, CEO, OLTC; the Honourable Stan Cho, Minister of Long-Term Care (TBC)

9:00-9:30 am

### Opening Keynote: CHOIR! CHOIR! CHOIR!

Daveed & Nobu

9:30-10:30 am



Daveed & Nobu are experts at making singing together fun, easy, and memorable for everyone.

Equal parts singing, comedy, and community-building, the duo now travel around the world to bring friends, foes, and strangers together to sing the greatest songs of all time. All you have to do is show up and they'll teach you your parts!

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## CONVENTION DAY 1: CONCURRENT SESSIONS

\*Session details subject to change. See the [full program](#) for the most up to date information.

### The Future of Seniors Housing and Care

**Moderators:** Cathy Hecimovich, CEO, ORCA; Donna Duncan, CEO, OLTC

**Panelists:** Heather Payne, Senior Vice President, Seniors Housing & Healthcare Valuation & Advisory, Cushman and Wakefield; Dan Carbin, Managing Partner, Santis Health; Jamie Schlegel, President & CEO, Schlegel Villages & Homewood Health; Melissa Thomson, Deputy Minister, Ministry of Long-Term Care & Ministry for Seniors and Accessibility

10:45-11:30 am

As the Baby Boomer generation ages, a significant demographic transformation is in progress. In Ontario, it is anticipated that the population over 80 will double by 2040. Yet, our understandings of aging and the advancements in seniors' care and housing have not matched this rapid change. What strategies can be employed to change the conversation,

investigate creative solutions and influence the trajectory of a rapidly aging population? Join us for a compelling panel discussion as we explore collaborative, multi-sector planning opportunities to respond to the aging population, and the role of retirement living and long-term care as valued partners.



### Senior Living Occupancy Recovery Roadmap

Jodi Flanagan, President & Founder, Senior Living Pro

10:45-11:30 am

Discover the secrets to boosting occupancy rates in senior living communities with the help of the Occupancy Scorecard. This invaluable resource sheds light on the top 10 ways that senior living providers unknowingly hinder their own occupancy performance and provides practical solutions to avoid these costly mistakes. Brace yourself for an enlightening presentation

Registration, full program details & more: [together-we-care.com](https://together-we-care.com)

that will captivate sales professionals and general managers alike, as we explore the crucial elements necessary for a community to thrive in today's cutthroat market. From mastering the art of showcasing suites to understanding the intricate journey prospects undertake over 200 days, this game-changing presentation is not to be missed. Arm yourself with the necessary tools, skills, and behaviours to achieve unparalleled success in the senior living industry. With our guidance, expect occupancy rates to skyrocket back to a solid 95%.

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### Transformative Strategies: Essential Tools for Specialized Behavioural Support Services and the Power of Person-Centered Language

Jillian McConnell, Knowledge Translation Specialist, brainXchange North Bay Regional Health Centre; Courtney Stasiuk-Mohr, Project Specialist, Behavioural Supports Ontario (BSO) Provincial Coordinating Office North Bay Regional Health Centre; Nabeel Chudasama, Project Coordinator, Schlegel-UW Research Institute for Aging (RIA)

10:45-11:30 am

The Behavioural Supports Ontario (BSO) Provincial Coordinating Office co-develops evidence-informed clinical and capacity-building tools that enhance care teams' knowledge across diverse settings, enabling them to skillfully and confidently care for older adults with, or at risk of, responsive behaviours/personal expressions associated with dementia, complex mental health, substance use and/or other neurological conditions. This presentation will equip attendees with practical tools that facilitate smoother transitions, foster personalized care plans, and nurture meaningful relationships. In addition, resources that have been created through a partnership with BSO and the Ontario Centres for Learning, Research and Innovation in LTC, will be highlighted. These resources

engage team members, residents, families, and others in utilizing Person-Centred Language. With these resources and tools, leaders and healthcare providers can offer enhanced care and support, fostering a person-centred culture within their respective retirement home.

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### The Future of Palliative Care: How to Implement it Early and Build Resiliency

Dr. Hsien Seow, Professor & Canada Research Chair in Palliative Care and Health System Innovation, McMaster University; Dr.

Samantha Winemaker, Palliative Care Physician & Associate Professor, McMaster University

2:00-2:45 pm

Aging in place, which includes dying at home, is occurring more frequently in long-term care and retirement homes. Residents are increasingly arriving with progressive illnesses, yet the normal process of dying often feels unexpected, chaotic, and crisis driven. A palliative care approach, which can greatly help, is reserved for only the last days or weeks. Palliative care is not only symptom management; it also includes providing information about what to expect and planning ahead. The benefits apply to residents, families, and staff. We'll show how to apply an early palliative care approach, so staff can build resiliency to burn-out, and feel more proactive, prepared, and in control.



Registration, full program details & more: [together-we-care.com](https://together-we-care.com)

## AgeTech Products & Solutions: A Way for Operators to Sort Through the Marketplace

Lora Bruyn-Martin, Innovation Specialist, Schlegel Villages; Phil Vlach, Head of Technology, Schlegel Villages

**2:00-2:45 pm**

The marketplace of AgeTech products and solutions has exploded. As operators, we are continually being asked to assess and pilot AgeTech by myriad startups. But how should we decide where to invest our time and resources? Learn about a process that can be easily used by operators to make high-quality decisions about which AgeTech to explore. This process uses Readiness Levels pioneered by NASA, and extends them to include Market, Technology, Business, and Operational Readiness, as well as resident and staff experience.

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## Cost Management Tips and Tools for Purchasing Teams

**Moderator:** John Mauro, CEO, Synergy Purchasing Solutions

**Panelists:** Rob Armstrong, Vice President, Supply Chain, Chartwell Retirement Residences; Daryl Doyle, Executive Director, Effective Pricing Solutions Inc.; Kenney Goldman, Vice President, Procurment & Supply Chain, Cogir Senior Living; Mike Lavallée, CEO, Seasons Retirement Communities

**2:00-2:45 pm**

By leveraging the right data, purchasing leaders within the retirement sector have the ability to look through the windshield rather than the rearview mirror. Our seasoned panel of experts will walk attendees through some of the tools that they employ to make better purchasing decisions that lead to better resident experiences and an overall healthier operation.

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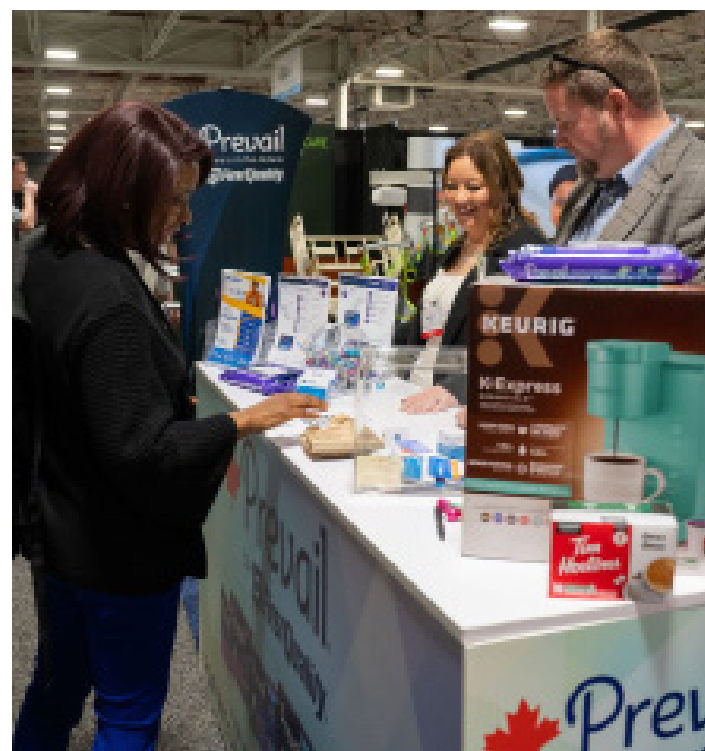


## Driving Change: Navigating Innovation Adoption in Healthcare

Johan Chen, Project Manager, Centre for Aging + Brain Health Innovation; Shusmita Rashid, Director, Knowledge Mobilization and Strategic Relations, Centre for Aging + Brain Health Innovation; Adi Rittenberg, Knowledge Broker, Centre for Aging + Brain Health Innovation; Danielle Sinden, Director, Centre of Excellence and Research Operations, Perley Health

**2:00-2:45 pm**

Centre for Aging and Brain Health Innovation (CABHI) is a solution accelerator dedicated to driving innovation in the aging and brain health sector. Through CABHI's Discover + Adopt (D+A) Program, healthcare organizations gain access to funding, capacity building, networking, and more. Recognizing the barriers to sourcing, testing, and adopting innovations, this workshop will build off D+A and guide delegates through the implementation journey, including how to take a proactive and systematic approach to introducing innovation in their settings. The workshop will offer resources to activate change, spotlight a real-world implementation project, and get organizations closer to using innovation to enhance resident experience and quality of care.



## The Power of Power BI (Business Intelligence) in Seniors Care

Cristina De Santis, VP, Improvement & Innovation, Responsive Group Inc.

**3:00-3:45 pm**

This session will showcase Responsive's journey of moving from mostly a manual reporting process to creating a data management and reporting platform by using multiple sources to create a wholesome view of the organization's performance that encompasses employee and client well-being, financial overview, and the human experience.

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## What It Means to be a Retirement Home: Exploring Exemptions to Licensure and Regulation

Lisa Corrente, Lawyer, Torkin Manes LLP

**3:00-3:45 pm**

This session will cover the complexities of operating as a retirement home in today's regulatory environment. Topics will include understanding the definition of a retirement home and the related exemptions, the rules for ceasing to operate as a retirement home, new models for the delivery of seniors' care, and the jurisdiction of the Retirement Homes Regulatory Authority (RHRA) to regulate operations.

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## Infection Prevention and Control – Moving Recommendations into Action in Retirement Homes

Sarah Traynor, IPAC Specialist - Health Protection, Public Health Ontario

**3:00-3:45 pm**

This session will highlight key Infection Prevention and Control (IPAC) recommendations for the retirement home setting. An IPAC overview will be provided, and participants will be invited to consider examples and case scenarios that demonstrate how best practices can be put into action in retirement homes. Public Health Ontario IPAC tools, educational offerings and resources that can help make IPAC easier for staff and leaders in retirement homes will be introduced.

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## Creating Opportunities for More Meaningful and Shared Activities for a Better Quality of Life

Vincent Domosmog, Long -Term Care Assistant Director of Care, The Village of Riverside Glen; Bryce McBain, General Manager, The Village of Riverside Glen; Lillian Parker, Long-Term Care Resident, The Village of Riverside Glen

**4:00-4:45 pm**

This session focuses on actively engaging with retirement and long-term care residents to discuss and enhance their quality of life through fulfilling their wishes. By fostering the joy of realizing dreams and cultivating meaningful experiences, both for residents and caregivers, the overall quality of care and life for everyone involved improves. Presenters will highlight six inspiring stories, featuring residents overcoming challenges like dementia, Multiple Sclerosis, and amputation to fulfill their dream of skydiving in the summer of 2023. These examples showcase the possibilities when working collaboratively toward shared goals with an open mind and support.



## The Long Past and Brief History of Virtual Recreation: Roots of an Emerging Practice

*Simon Cheesman, Director, Baycrest@Home*

**4:00-4:45 pm**

This presentation will provide delegates with an appreciation for the surprisingly long history of using technology to aid in the remote delivery of therapeutic recreation to older adults and people living with dementia. From the telegraph to the internet, innovative practitioners have pushed what is possible by combining clinical insight and technologies at hand to improve the health and wellbeing of older adults.

The history of virtual social recreation underlines many of the lessons learned, challenges, and unique strengths of virtual recreation that emerge with each new application and case study.

This talk will provide delegates with a survey of emerging solutions, and how they attempt to address the challenges and opportunities virtual recreation continues to present. It will also provide insight into the maturing practice standards and requirements from the perspective of professionals in the field.

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## I Wish My Boss Did That

*Fraser Wilson, Author, Achievable Culture*

**4:00-4:45 pm**

Creating a culture of possibility and potential is not only desirable, but also achievable. In this presentation, learn how when you put your staff first, focus on work done well, and align their work to your higher purpose, you are taking the first step to overcome the disengagement epidemic. When your people feel appreciated, their focus and yours, becomes that of your aspirational goals and making progress toward them. Gone are the petty

grievances, the no-shows, the unengaged. Enter the fulfilled, the inspired, the motivated.

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## Solving the Health Human Resources Challenge with Skilled Refugees

*Moderator: Lara Dyer, Canada Director, Talent Beyond Boundaries*

*Panelists: Steven Harrison, Chief Executive Officer, Tri-County Mennonite Homes; Tricia Murdoch, Director of Human Resources, St. Joseph's Care Group; Lisa Obermeyer, Director, People Opportunities, Schlegel Villages*

**4:00-4:45 pm**

This presentation will educate delegates on the Economic Mobility Pathways Pilot (EMMP) as an effective recruitment tool for employers. The hiring of displaced internationally trained healthcare workers through the EMPP can be an important contribution to building a stable and growing workforce within the sector. Talent Beyond Boundaries has worked with employers to relocate skilled refugees to fill healthcare roles in Canada, the UK, and Australia, and other occupations vital to the sector can also be relocated through these programs, including dietary aides and housekeepers. Attendees will gain valuable insight into how they can engage with existing partners to utilize the HR solutions presented in their organizations.

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## WEDNESDAY APRIL 10: CONVENTION DAY 2

### Opening Remarks

*Cathy Hecimovich, CEO, ORCA; Ruth MacFarlane, Chair of the Board, OLTC; the Honourable Raymond Cho, Minister for Seniors and Accessibility (TBC)*

**9:00-9:30 am**

### Opening Keynote: Jesse Lipscombe

*Leadership Expert, Co-founder of #MakeltAwkward & Not That Funny Inc., Bestselling Author, Actor*

**9:30-10:30 am**



### The Art of Doing the Hard Stuff: Leadership, Diversity, and Creating An Inspirational Life Both At Work and Home

Jesse Lipscombe is one of Canada's leading keynote speakers. An expert on leadership, diversity, equity and inclusion, Jesse has inspired organizations to make a difference within their communities. A natural-born leader, he instills confidence in youth and challenges audiences to become more inclusive and accepting of all people.

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## CONVENTION DAY 2: CONCURRENT SESSIONS

*\*Session details subject to change. See the [full program](#) for the most up to date information.*

### Top Privacy Issues Impacting Long-Term Care and Retirement Home Operations

*Lisa Corrente, Lawyer, Torkin Manes LLP; Roland Hung, Lawyer, Torkin Manes LLP*

**10:45-11:30 am**

Privacy issues continue to emerge and evolve in the seniors' care sector. Please join the lawyers at Torkin Manes LLP as they discuss the top privacy issues faced by long-term care and retirement home operators today and what's ahead in 2024. This session will focus on a home's obligations when responding to requests for resident records, dealing with requests for access to records under FIP-PA/MFIPPA, employee privacy rights, privacy torts, the IPC's new enforcement powers, navigating complaints and appeals, and proposed changes to the legislative landscape.

### The Power of Team Building

*Hoss Notarkesh, Executive Business Coach, Hoss Notarkesh Executive Business Coaching*

**10:45-11:30 am**

The 'Power of Team Building' workshop is expertly crafted to promote self-reflection and trust within teams. At its heart lies the powerful maxim: 'Your perception of me is a reflection of you; my reaction to you is an awareness of me.' Grounded in Neurolinguistic Science, this principle highlights the significance of self-awareness for effective communication. In the post-Covid era, where underappreciation and high staff turnover challenge the sector, our workshop addresses these issues by focusing on psychological safety and trust, crucial for team retention and unity. Drawing on our experience from the Zen Team Building workshop serving over 500 team members,



our content and methodologies are both practical and transformative.

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## Unlocking the Potential of Social Media and Storytelling in Senior Living to Attract Talent

*Nathan Jones, Founder, Dash Media*

**10:45-11:30 am**

Social media has changed how the world communicates, but can this impact your business in senior living? What are the social media platforms where we can gain the attention to change the perception of aging? What content do we share on those platforms? What are tips & tricks that you can use at a corporate level, personal level, and community level to gain traction and reach an audience that wants to work in your community? These questions will be unfolded and dissected in our session. Authentically communicating with your audience and providing meaningful value to them through each social media platform is the best way to educate people on why senior living is a dynamic industry to work in. Take away important content creation considerations and strategies to successfully build or enhance your social media presence.

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## Navigating Family Dynamics: When & How to Involve Residents' Family Members and Substitute Decision-Makers

*Robyn Grant, Lawyer, Borden Ladner Gervais LLP; Heather Webster, Lawyer, Borden Ladner Gervais LLP*

**10:45-11:30 am**

Join Robyn Grant and Heather Webster, lawyers with the Health Law Group at Borden Ladner Gervais, as they discuss, using example scenarios, when and how to involve family members and substitute decision-makers

in decisions about a resident's care. The session will cover topics including capacity assessments, establishing powers of attorney for personal care or other substitute decision-makers, and circumstances in which operators can share information with others who may be involved in a resident's care.

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## Hiring, Welcoming, and Supporting Internationally Educated Nurses – Learnings from our First Cohort

*Bryce McBain, General Manager, The Village of Riverside Glen; Lisa Obermeyer, Director, People Opportunities, Schlegel Villages; Preyana Ramratan, Interim Assistant General Manager, Schlegel Villages*

**1:00-1:45 pm**

Join us as Schlegel Villages shares the 18-month journey of attracting and embracing international nurses into our Villages. This session aims to enlighten human resources leaders, executives, directors, and nursing leadership about our commitment to supporting these nurses in reaching their full potential as licensed professionals in Ontario. Attendees will gain insights directly from Village leaders and international nurses, learning about the warm welcome extended to them, the assistance provided in preparing for nursing exams, and the ultimate success of becoming licensed registered nurses in Ontario. Discover how they contribute to the compassionate care of our seniors.



## Emotions Change Choices

*Sara Westbrook, Emotional Resilience Strategist and Professional Speaker*

**1:00-1:45 pm**

In today's complex work environment, the ability to navigate and rebound from uncomfortable emotions arising from difficult circumstances is vital to achieving success, both in one's professional and personal life. When your team members are not mindful of their emotional state, it not only impacts their decision-making, it also influences their communication, well-being, morale and relationships. This engaging and informative presentation will share strategies to help you support your team by strengthening emotional awareness, emotional management and emotional resilience.

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## Websites that Convey Trust and Easily Convert Leads into Move-Ins

*Jodi Flanagan, President and Founder, Senior Living Pro; Hollie Hoadley, Founder, Creative Solutions*

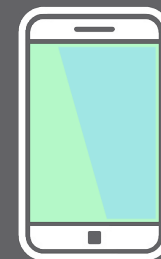
**1:00-1:45 pm**

Join us for a comprehensive workshop that equips you with actionable insights and strategies to transform your retirement community website into a powerful tool for attracting, building trust, and converting leads into valued move-ins.

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## STAY CONNECTED WITH THE TWC MOBILE APP!



Interactive Floor Plans  
Convention Program  
Leaderboard Competition  
Trade Show Scavenger Hunt  
Speaker Bios & More!

## Innovation on Wheels and Other Great Ideas! Supporting Staff to Lead Through Strategic Thinking

*Mary Connell, Regional Manager: Special Projects, Jarlette Health Services; Denise Erskine, Butterfly Lead and Associate Director of Care, Jarlette Health Services; Alicia Fader, Butterfly Lead, Jarlette Health Services*

**2:00-2:45 pm**

Have you ever felt stuck in your office, yearning to connect with residents and staff? Tune in as the Emotion-Based Care Lead at Jarlette's Temiskaming Lodge shares her solution – an innovative office on wheels! This vibrant-orange mobile workspace is designed for engagement, coaching, and fostering meaningful relationships. Discover the strategic thinking behind this creative problem-solving approach and gain insights into how support, trust, and talented staff can tackle challenging issues. Let their example inspire you to lead differently, and you'll never want to go back to the old way!





## Legal and Risk Mitigation Considerations When Deploying New Technologies in Senior Living

Christine Kucey, Associate, Borden Ladner Gervais LLP; Henry Ngan, Partner, Borden Ladner Gervais LLP

2:00-2:45 pm

It is foreseeable that many of the technological innovations being developed today will find applications in the senior living and health sectors. While novel technologies have the potential to increase the quality of resident experience, resident and staff safety, and efficiency of operations, careful consideration must be given to their deployment, in connection with operating in a highly regulated space providing services and care to vulnerable populations. This presentation aims to provide some practical considerations and risk mitigation strategies to homes that are thinking about deploying novel technologies in their operations.

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## The Synergy Effect: Sales and Resident Engagement Together for Mission-Driven Success

**Moderator:** Emily Johnson, Founder and Creative Director, StrongerU Senior Fitness  
**Panelists:** Emily Keevill, Sales Manager, Winchester Glen Retirement Community (Lev Senior Living); Sahil Gulati, Recreational Manager, Winchester Glen Retirement Community (Lev Senior Living); Keila Sobko, Sales Advisor, Aspira Lynde Creek Gardens; Lovely Cruz, Resident Engagement Manager, Aspira Lynde Creek Gardens; Adrienne Legault, Sales Consultant, Constitution Place Retirement Community (Spring Living)

2:00-2:45 pm

This panel will illuminate the symbiotic relationship between sales and resident engagement managers, spotlighting their crucial role in striking a balance between financial objectives and community well-being. Through real-world

examples, we will discuss the innovative strategies employed by these managers. Emphasizing a synergized approach, the discussion will illustrate how this collaboration not only maximizes revenue but becomes a vehicle for purposeful action in alignment with the organization's mission. Delegates will leave empowered with insights on fostering a holistic community management model, where financial success and resident well-being unite, and organizational mission becomes a tangible, actionable force in shaping a vibrant, thriving community.

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## Closing Remarks & Announcement of Prizes

Cathy Hecimovich, CEO, ORCA; Donna Duncan, CEO, OLTCA

3:00-3:15 pm

**THANK YOU**

**TO OUR GENEROUS**

**TWC 2024 SHOW SPONSORS!**

## ORCA COMMERCIAL PARTNER EXHIBITORS

TRADE SHOW HOURS

Tuesday, April 9: 11:00 am to 5:45 pm

Wednesday, April 10: 10:00 am to 2:00 pm

### ORCA CHAMPION

ABCO Group	Booth 1212	Comfort Life	Booth 410	GeriatRx Pharmacy	Booth 915
Abell Pest Control	Booth 626	Complete Purchasing Services	Booth 838	Gincare Health	Booth 703
Access Abilities	Booth 1321	ConsidraCare	Booth 1326	Girardin Blue Bird	Booth 443
Accushield	Booth 1234	Construction Specialties, Inc.	Booth 724	Glos Arch + Eng	Booth 1123
Advantage Care Pharmacy	Booth 712	Controlled Care	Booth 918	Gordon Food Service	Booth 811
Agendrix	Booth 1129	Cornerstore Medical	Booth 930	Harco Co. Ltd.	Booth 1115
Ainsworth	Booth 1302	COV Communications	Booth 208	HeadHunting Inc.	Booth 401
Align Home Health Care	Booth 521	Cubigo	Booth 530	HME Home Medical Equipment	Booth 909
Altro Canada Inc.	Booth 828	Custom Home Interiors	Booth 226	HPU Medical Wholesale	Booth 442
Aramark Canada	Booth 838	Dilys Consulting Inc.	Booth 607	Jones DesLauriers Blevins	Booth 1116
Aroh Inc.	Booth 1125	Diversey Healthcare	Booth 321	Key2Communications	Booth 1324
BAASS Business Solutions Inc.	Booth 934	Diversified Dynamic Care	Booth 537	KR Communications Ltd.	Booth 528
Bath Fitter	Booth 230	Ecolab	Booth 708	Kruger Products	Booth 1333
BCI Network	Booth 627	Essity Canada	Booth 832	LifeLabs	Booth 1316
Bell Canada	Booth 1216	Eugeria	Booth 1121	LifeLoop	Booth 1323
BrokerLink	Booth 502	Extendicare Assist	Booth 1202	Lifemark Seniors Wellness	Booth 505
Burlodge Canada LTD	Booth 508	FCS International	Booth 1118	LifesShare	Booth 1334
Calmoseptine Inc.	Booth 941	First OnSite Restoration	Booth 407	Marquise Hospitality	Booth 1102
Canam Group Inc.	Booth 1308	First Quality Products Inc.	Booth 702	Maxwell Management Group Ltd.	Booth 501
Cardinal Health Canada	Booth 908	Florence	Booth 503	Meals on the Move	Booth 210
CareRX	Booth 902	Fruitful Juice/ Damon Ind.	Booth 225	MED e-care Healthcare Solutions, Inc.	Booth 1009
CARF Canada	Booth 331	Gallagher	Booth 733	Medigas	Booth 1217
Chrip	Booth 817			Medisuivie	Booth 216
ComForCare & CarePatrol	Booth 310			MediSystem Pharmacy	Booth 701

# ORCA COMMERCIAL PARTNER EXHIBITORS

**TRADE SHOW HOURS**  
Tuesday, April 9: 11:00 am to 5:45 pm  
Wednesday, April 10: 10:00 am to 2:00 pm

## • ORCA CHAMPION

Medline Canada	Booth 822	Seasons Care	Booth 411	Swish Maintenance Limited	Booth 1011
MIP Inc.	Booth 726	Dietitian Network		Synergy Purchasing Partners	Booth 723
Mohawk Group	Booth 532	SGP Purchasing Partner Network	Booth 1204	Sysco Canada	Booth 1023
National Pharmacy	Booth 802	SignMakers	Booth 533	TD Commercial Banking	Booth 830
Nuiz Corp	Booth 812	Silver Fox Pharmacy/ Silver Lining Healthcare/ MED+	Booth 322	Telus Business	Booth 215
Nutra Services Inc.	Booth 1233	Silver Meridian	Booth 1007	The Leslie Group	Booth 602
ONESource Moving Solutions for Seniors, Professionals & Families	Booth 317	Sobeys National Pharmacy Group	Booth 609	TORLYS	Booth 1331
Ontario Laundry Systems Inc.	Booth 1017	Sparkle Solutions	Booth 1139	Touch2Play	Booth 1021
Panasonic Canada Inc.	Booth 402	Spectrum Health Care	Booth 227	Trillium HR	Booth 808
Paul Davis Restoration Inc.	Booth 1230	StaffScheduleCare	Booth 1016	Unity Connected Solutions Inc.	Booth 408
People Corporation/ Dobson & Toncic Financial Ltd.	Booth 237	StaffStat	Booth 716	Visual Touch POS	Booth 1208
PointClickCare •	Booth 522	Staffy	Booth 1317	Welbi	Booth 622
Priority Healthcare Staffing Solutions Inc.	Booth 901	Steelite International Canada	Booth 634	WINMAR (Canada) International, Ltd.	Booth 1311
ProResp Inc.	Booth 509	Stevens Sales & Marketing	Booth 1226	Wireless RNA Technology Inc.	Booth 417
Public Services Health & Safety Association	Booth 730	StrongerU Senior Fitness Inc.	Booth 916	Yardi Canada Ltd.	Booth 308
		Sunrise Juices Ltd.	Booth 1029	Zodiac Light Waves •	Booth 316
		Surge Learning Inc.	Booth 913	Inc.	



Registration, full program details & more: [together-we-care.com](https://together-we-care.com)