

THE LEARNING CENTRE FOR SENIOR LIVING

The Learning Centre offers the education frontline staff need to be in compliance with sector regulations, as well as optional education to enhance operational excellence and achieve industry best practices

Benefits of The Learning Centre for Senior Living:

- ✓ **Concise, interactive tutorials** with quizzes available 24/7, wherever there is an internet connection.
- ✓ **Best practices training** through portals to Alzheimer Society, RHRA, PSHSA, TSSA, and more!
- ✓ **Real time reporting** for compliance auditing and regulatory inspections.
- ✓ **Classroom training resources** to conduct in-services that can be tracked online!
- ✓ **Access to the Online Operations Manual** consisting of over 450 template policies, procedures and forms.
- ✓ **Access to sector resources** including regulatory affiliates pages.
- ✓ **Online self-assessment tool** containing 78 ORCA standards essential to the safe operation of your community and resident safety.
- ✓ **Register and view past webinars** that inform members of their responsibilities under provincial regulation and operational best practices.
- ✓ **Access to 34 current tutorials** on best practices and mandatory compliance.
- ✓ **COVID-19 Portal** for information relevant to the sector
- ✓ **COVID-19 Education Repository**, Resource Page for Operations, Information Page for Visitors, and more!

Best Practices:

- Dementia Inclusive Retirement Communities - 4 Modules
- Mental Health and Wellness in the Workplace for Staff
- Food Labelling & Storage
- Hot Weather & Hydration
- Important of Food Temperatures
- Plating & Garnishing
- COVID-19 Vaccinate with Confidence
- **And many more!**

Mandatory Compliance:

- Behaviour Management
- Care Services - 6 Tutorials
- Complaints Process
- Falls Prevention
- Fire Safety & Emergency Plan
- Infection Control; COVID-19 IPAC
- Injury Prevention - MSDs; Lifts & Transfers; Slips, Trips & Falls
- Mental Health & Wellness Residents
- Mental Stimulation
- OH&S Awareness Training for Workers & Supervisors - 2 Tutorials
- Prevention of Resident Abuse
- Privacy Compliance
- Promoting Accessibility in Employment Standards, Customer Service & Design of Public Spaces
- Provision of a Meal
- Restraints & PASDs
- RHA Bill of Rights & Whistleblowing
- Safe Food Handling
- **And many more!**

Questions? Contact us at training@orcaretirement.com.

