

ORCA OPERATOR MEMBERSHIP

ORCA provides you with the education, tools and resources you need, while advocating on the issues that matter most to you

ORCA is the association for Ontario's retirement communities, representing over 90% of the licensed suites in Ontario's growing retirement community sector. Since 1977, ORCA has set the standard for operational excellence through its leadership in education and advocacy and its commitment to member services.

We offer exceptional value to retirement community operators of any size.

Your membership includes:

- ✓ **Access to The Learning Centre for Senior Living**, which includes:
 - An e-learning platform that provides the education frontline staff need in order to be in compliance with the RHA and other legislation.
 - The Operations Manual, an online library of over 450 template policies, procedures and forms that cover all operational and regulatory aspects of running a retirement community.
 - A free self-assessment tool for your community's operations. ORCA's Operational Effectiveness & Compliance Program, a third-party audit done virtually or on-site, is also available for a fee.
 - Monthly education webinars, including opportunities to learn from expert organizations.
- ✓ **Advocacy and representation** with government, policy makers and other stakeholders.
- ✓ **Part of a collective voice** focused on raising the profile of an evolving sector.
- ✓ **Attendance on monthly webinars** related to compliance and operational excellence.
- ✓ **Member-only rates** for Road Shows, our sector-exclusive ORCA Conference, and the annual Together We Care Convention & Trade Show.
- ✓ **Newsletters and E-Bulletins** delivering the latest sector news, education opportunities and regulatory updates.
- ✓ **Inclusion in our popular online Find a Home Tool** which drives traffic to your website.
- ✓ **Access to the ORCA Member Website**, an information-rich online resource.

Our membership has continued to grow because we provide our members with the education, resources, tools, information, support, and representation they need to succeed in our evolving sector.

We are committed to your success.

Contact us to become an **ORCA Operator Member** or to learn more about what membership has to offer at memberservices@orcaretirement.com.

 **ORCA**
Ontario Retirement
Communities Association

