

2020 SAVE THE DATE CALENDAR!

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RHRA

JANUARY 15 - WEBINAR



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JUNE

2 – London

9 – Ottawa

11 – Mississauga

AUGUST - WEBINAR

The Learning Centre for Senior Living

Join us for an open discussion and discover the many benefits TLC offers to ORCA members.

Presenter: Trina MacKay, ORCA

MARCH 30 - APRIL 1



FEBRUARY - WEBINAR

Retirement Home Regulatory Authority

Join us for the latest information presented by the RHRA including a Q&A session.

APRIL - WEBINAR

Ministry of Labour

Representatives from the Ministry of Labour (MOL) will provide the latest Occupational Health and Safety (OH&S) updates and provide information on the focus of inspections

PORCA

2020 Spring Road Show

TORONTO CONGRESS CENTRE

MAY - WEBINAR

ORCA Open Forum - Presented by ORCA, this session will provide an exploratory discussion regarding updates to the Medical Cannabis legislation and ORCA Toolkit!

JULY - WEBINAR

ORCA Open Forum - Presented by ORCA, join the discussion regarding operational assessments and how the ORCA Assessment Tool can help!

Cyber Security - Learn the different terminology, how to prevent and recognize threats and what steps to take for a data security breach. Presented by: Zodiac & LightWaves

TUESDAY SEPT 15 -

THURSDAY SEPT 17

BLUE

ORCACON OCTOBER - NOVEMBER

MOUNIAIN

FALL REGIONAL WORKSHOPS

Compliance. Best Practices. Local Networking

NOVEMBER – WEBINAR

Retirement Home Regulatory Authority

Join us for the latest information presented by the RHRA including a Q&A session.

*Calendar will be updated each month with links to register for webinars and events.

S Thinking of sponsoring? Contact <u>ania@orcaretirement.com</u> for more details!

RHRA

To register, please click the date of the webinar. For events, log into the Members website and go to the events calendar. Dates and locations of events are subject to change. Email <u>training@orcaretirement.com</u> for assistance.

Open Forum Webinar/Operator Only





COMING SOON TO ORCA'S ON DEMAND VIDEO LIBRARY

Cannabis in the Workplace (Will be recorded from webinar)

Join us as our presenters discuss various topics relating to medical cannabis use by staff, including accommodation and drug testing.

Consent to Treatment (Repeat presentation by Torking Manes @ 2019 Fall Regional Workshops)

Learn from a legal expert about consent and capacity in this informative webinar. The presenter will speak to situations operators may encounter, such as withdrawal of resident consent during care service delivery, how these situations can be best handled, and the role of the Substitute Decision Maker/Power of Attorney with regards to resident capacity.

Cyber Security (Will be recorded from webinar)

Learn the different terminology, how to prevent and recognize threats and what steps to take for a data security breach. Presented by: Zodiac & LightWaves

Employee Engagement

In this session we will deep dive into the value of customer service, how to communicate with families and other in the community, discuss sources of conflict and how to resolve and the different bewteen sympathy and empathy and why that is important.

Getting to Know Your Residents

How to welcome our residents and make the move in transition extremely pleasant. Also, understanding the whole person and the story behind their behaviour etc.

Intimacy and Sexuality in Senior Living

Join us as we discuss the realities of sex and intimacy in senior living, the impact of sexual attitudes and behaviors, the relationship of senior living industry values to residents' sexual expression and how you can discuss this topic with staff and others in your community.

Onboarding for New GMs and New Management

Leaders are an integral part of any organization: they set the tone for the entire workplace and act as stewards of the company culture. Join us as we discuss how to set leaders up to succeed from day one.

Onboarding New Staff

Your onboarding program matters; it sets the tone for new hires and directly impacts your company's ability to grow. We will discuss the resons effective onboarding is critical and provide tips and best practices.

Staff Health and Wellness

In this webinar we will focus on Workplace Mental Health and promote raising awareness of good psychological health to inform employers on ways to promote well-being among worker

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