

OPERATIONAL EFFECTIVENESS AND COMPLIANCE PROGRAM

Virtual options now available!

LET US HELP YOU BE COMPLIANT

1. Is your home applying for an RHRA license?
2. Is your home facing compliance concerns?
3. Is your home looking for assistance to meet regulatory requirements?

ABOUT OECP

ORCA's Operational Effectiveness and Compliance Program (OECP) offers access to resources and sector expertise to assist homes with education on regulatory requirements, best practices, tools, and more! ORCA's educators will spend a **half day** or **full day** with your residence(s). Your home could then receive an ORCA report that identifies strengths and gaps, and provides resources to meet non-met standards/regulations for your residence(s).

OPTIONS AVAILABLE



Homes Under Construction or Applying for an RHRA License - **\$400+HST** (*virtual visit*)



Homes with Compliance Concerns and New Members to ORCA - **\$400+HST** (*virtual visit*)



Assessment/Consulting Day - **\$800+HST & travel** (*on-site visit only*)

BENEFITS OF OECP



Expert and neutral insight.

Our Educators have decades of experience in the sector and can provide personalized feedback.



Initiate leadership and learning for your management team.

Work as a team to prepare for the day and develop collaborative action plans for improvement.



Helpful for those new to the sector and retirement community regulations.

A great exercise to orient and train new management.



A preparatory tool.

A great exercise to prepare for regulatory body inspections.



Quality improvement.

Establish new QI processes, or enhance your existing programs.

CONTACT US

For information on ORCA's OECP, please contact Kaitlin Garbutt at kaitlin@orcaretirement.com.

Learn more about how we can help you at:
www.orcaretirement.com

