



May 23, 2020

TIME SENSITIVE: RHRA Collecting Information to Facilitate COVID-19 Testing in Retirement Homes

The RHRA will be sending out an important survey to collect retirement home information to inform the Ontario government's COVID-19 testing strategy. **The RHRA will distribute the survey at approximately 6:00 p.m. TODAY to the primary contact we have on file for your home/chain.** This information will ensure the complex process of planning for expanded testing occurs quickly and runs smoothly.

The deadline to provide the information is 6:00 p.m. tomorrow, Sunday, May 24.

The following information will be requested for each home:

- Total number of residents currently living in the home
- Residents currently in hospital and/or the community
- Total number of staff (number of people who work in the home directly or hired through agency, excluding those on extended leave i.e. maternity leave)
- If applicable and available, the number of LHIN staff (Home & Community Care) who attend your home on a daily basis
- Your home's key point of contact for testing as well as key point of contact for the home's operations (name, email, phone) if different than the person receiving the survey

The information you provide will be important to help the province deliver a smooth and efficient process for expanded testing. RHRA will consolidate this information and provide it to the Ministry for Seniors and Accessibility who will work with Ontario Health on the testing strategy. We ask that you prioritize the submission of your information.

Details on the testing strategy and timelines will be shared once available.

RHRA staff will be working until 9:00 p.m. this evening should you have questions, and from 7 a.m. to 9 p.m. tomorrow. Email your questions to COVID19survey@rhra.ca or check RHRA.ca for FAQs.

Thank you for your participation and cooperation.



e-newsletter@rhra.ca or call 1-855-275-7472

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